

# AMS Customer Portal

## Privacy Notice

*Revised as of August 23, 2018*

Lummus Technology LLC and its affiliated companies (collectively, “**Company**”) is committed to protecting personal information and complying with applicable data privacy laws.

1. **Scope:** This Privacy Notice explains how Company collects and uses information in connection with the Aftermarket Services Customer Portal (“**AMS Customer Portal**”).
2. **Purpose and Basis for Collection:** The AMS Customer Portal is used to conduct business with corporations or other entities that are the former, current, or potential customers of Company (collectively, “**Customer**”), as well as related business contacts. Company only registers individuals who work for and act on behalf of Customer (“**User**”). Unregistered individuals working for a Customer may contact Company through certain features of the AMS Customer Portal, and in doing so, will provide personal information (as defined below in paragraph 4 and as such term is broadly defined under any relevant and applicable data privacy law(s) (“**Personal Information**”). The Personal Information a User provides to Company, for purposes of registration or otherwise, will be used to contact such User, or others working for the same Customer, so that Company can do business with Customer. Company uses the Personal Information to help Company perform contracts and other legitimate business interests of Company, such as answering questions, contract management, website administration, legal compliance, reporting, or otherwise to enforce and protect Company property or interests. Company does not use Personal Information for automatic decision making or profiling in the AMS Customer Portal.
3. **Identity of Data Controller and How to Contact:** To identify the Company individuals responsible for processing data under the AMS Customer Portal, a User of the AMS Customer Portal can contact: [Lummustech-webmaster@cbi.com](mailto:Lummustech-webmaster@cbi.com).
4. **Categories of Personal Information Collected:** Company will collect the name, location, business email address, business address, business phone number, and job title of Users of the AMS Customer Portal. Given that only Users who work for a Customer are entitled to use the AMS Customer Portal, such Personal Information is collected on behalf of the Customer that the User works for.
5. **Sources of Personal Information:** Company will collect the information provided by Users when registering for the AMS Customer Portal or otherwise communicating with Company in connection with the AMS Customer Portal. Company will also collect any emails which a User sends to Company (or are sent to such User by Company) as a result of activity on or in connection with the AMS Customer Portal.
6. **Recipients:** The information a User provides to Company may be shared with:
  - a. Limited personnel at Company with a need to know such Personal Information;
  - b. Third parties which do, or may do, work with the User’s company/entity, but only when sharing information with such third parties is necessary in order for Company to fulfill its obligations with User’s company/entity;
  - c. Public or judicial authorities and law enforcement, as required and where permitted by law;
  - d. Third parties (including legal advisors) when necessary to present legal claims or otherwise enforce Company rights and protect Company property or interests;
  - e. Any purchaser of all or substantially all of Company’s assets, any business or corporate successor of Company, or any purchaser of the technology or the assets that are the subject matter of this Agreement.

7. **International Transfer:** Company personnel and its affiliates are located around the world, and Company may transfer information among its personnel and affiliates (and potentially to third parties) in furtherance of Company's performance of contracts and other legitimate business interests of Company. Personal Information of a User of the AMS Customer Portal will be treated in accordance with applicable laws concerning data protection and may be transferred within the USA, within the European Economic Area ("**EEA**"), as well as to countries outside of the USA and the EEA. Whenever Company transfers Personal Information, it will take reasonable steps to ensure that such Personal Information is adequately protected in accordance with applicable laws.
8. **Retention Period:** Company will retain the Personal Information collected through the use of, or in connection with, the AMS Customer Portal according to Company's normal business document retention process, however, in no event will such Personal Information be retained longer than necessary by Company to meet its legitimate business interests.
9. **User Rights:** Whether registered or not, individuals using the AMS Customer Portal have the right to:
  - a. Access the Personal Information that such User has supplied to Company;
  - b. Rectify any incorrect Personal Information;
  - c. Have Company erase, restrict or object to the processing or any continued use of the User's Personal Information provided to Company during the registration process for the AMS Customer Portal. Please note, however, that Users act on behalf of a Customer through use of the AMS Customer Portal and business records regarding such Customer are created through, or as a part of, use of the AMS Customer Portal. All such business records (including those with Personal Information of a User) will be retained by Company as normal business records.
10. **Consent Requirements:** If consent is required for the legal processing of a User's Personal Information, such User has the right to withdraw their consent. A User can withdraw their consent by contacting Company at: [Lummustech-webmaster@cbi.com](mailto:Lummustech-webmaster@cbi.com) (with the Phrase "WITHDRAW CONSENT" in the subject line). Company will restrict continued use of the User's Personal Information provided to Company during the registration process and remove that User's registered access to the AMS Customer Portal. However, all business records regarding the User's requests, emails, and other communications submitted through, or in connection with, the AMS Customer Portal or otherwise (including those with the Personal Information of the User) will be retained by Company as normal business records between it and the company/entity (Customer) for which the User works.
11. **Complaints:** A User has the right to lodge a complaint with the applicable privacy and data protection authorities in the country of User's residence.
12. **Right to Modify:** Company retains the right to change, modify and update this Privacy Notice at any time. Please check periodically to view the current notice. If you do not agree with the changes, do not continue to use this AMS Customer Portal.